

WHY CAN'T I COME IN WITH MY PET?

CURBSIDE CHECK-IN DURING COVID-19



We understand that you would like to be with your pet in the examination room

We enjoy having you there too.

It's much easier for us to talk to you directly about your pet's health.

Although many NY State restrictions have been lifted, the NY State guidelines to business issued in May 2021 say that "unvaccinated individuals must continue to wear masks and be socially distanced".

Unfortunately we cannot provide six feet of social distancing within our hospital. Because there is currently a shortage of qualified veterinary staff, so we need to deploy all available staff within the hospital, whether vaccinated or not.

There are many reasons why staff may not yet be vaccinated, including medical conditions.

Why do some animal hospitals admit clients and not others?

Good animal hospitals prioritize the health of their clients and rigorously follow government and industry safety guidelines.

There are a variety of approaches to meeting the Center for Disease Control (CDC) guidelines. Some hospitals may have sufficient space for social distancing for unvaccinated people. Others might restrict admission to only people who can provide proof of vaccination. The situation is fluid, and hospitals may change their safety approaches depending on the current incidence of Covid-19 in their area.

Let's make this work together

Curbside check-in is hard on all of us. Like you, we're eager to get back to normal. Meanwhile let's work together to make your visit as easy as possible, using our curbside visit protocols.