



Spring 2015

Practice Factfile

Facilities

- ◆ Appointment system
- ◆ Ample off road parking
- ◆ Convenient surgery hours
- ◆ Qualified Nurses
- ◆ 24 hour emergency cover
- ◆ In-house laboratory
- ◆ Fully equipped operating theatre
- ◆ Modern x-ray facilities
- ◆ Diagnostic ultrasound
- ◆ Modern anaesthetic equipment
- ◆ Full dental equipment
- ◆ Free nurses clinics

Opening Times.

Kington

Monday—Friday 8.45am—7pm

Saturday— 8.45—1.00pm

Presteigne Branch Surgery

Monday - Friday 9.00—10.00 am
 4.50—5.30pm (not Wed)

Saturday 9.00—10.00am

All Consultations by Appointment

Out of hours veterinary care is provide by our own vets at Kington

Contact Details.

Butts Meadow, Hatton Gardens, Kington Herefordshire. HR5 3DD Tel: 01544 230567
 Fax: 01544 231711

Unit 7 The Enterprise Park, Presteigne, Powys.
 LD8 2UF Tel: 01544 267626

www.arrowfieldvets.co.uk

email: admin@arrowfieldvets.co.uk

Find us on Facebook

Arrowfield Updates....

Exam Congratulations!

A HUGE congratulations to Vanessa.



Over the past three years Vanessa, our head nurse has been studying for her Diploma in Advanced Veterinary Nursing and we are very excited to report that she passed with flying colours, gaining 'A' in all her examinations. Well done Ness - we are very proud of all your hard work.

Well done to Kelly our student nurse who has just finished her Animal Nursing Assistant Award and is now at college studying 1st year Veterinary Nursing.

New Baby — Congratulations to Maria & Jamie Gardiner on the birth of their baby daughter Jasmine Sophia, a beautiful little sister for Milly.

AVP Charity ~ Leukaemia & Lymphoma Research—Arrowfield Christmas Hamper raffle, raised a massive £700.

Many thanks to everyone who supported by either buying tickets or donating prizes. Congratulations to the prize winners.



Alex Naylor's JustGiving page total now stands at over £20k which is brilliant, he would have been so proud.

To continue supporting his charity Arrowfield are planning a sponsored Dog Walk—'**PAWS TO BEAT BLOOD CANCER**'

on Sunday 17th May 2015

Further details will be available shortly on our Website & Facebook page or from reception. All are welcome so come and join us, and tell your friends!

Free Microchipping for Dogs Finishes 31st March 2015

Don't miss your chance to get your dog microchip through *Dogs Trust Campaign*.

Arrowfield has been pleased to have offered the campaign from it's start in April 2014 and to date has implanted 776 chips

New legislation comes into place in April 2016 which will make it compulsory for all dogs to be microchipped.

Please note this campaign does not cover litters of puppies.

To book an appointment or if you have any questions about this subject please call us or visit our website



Moved House? Changed your number ?



Please let us know any changes so we can keep in touch!



Have your pet's vaccinations lapsed?

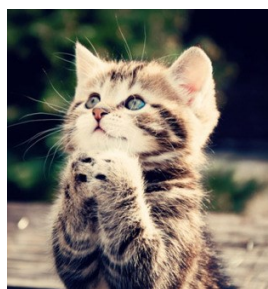
Vaccination Amnesty - Don't leave it to chance

Are your pets vaccinations up to date? Or is your pet one of over 50% in the UK that is not vaccinated?

We all lead busy lives and sometimes it is easy to forget about our pets' booster vaccinations.

Many pet owners think that puppy and kitten vaccinations last for the lifetime of their pet, unfortunately this just is not true and the immunity provided from puppy & kitten vaccination courses will only last for 12 months (scientifically tested and proven by the vaccination manufacturers veterinary pharmaceutical licensing).

Regular booster vaccinations help to 'top up' your pets' antibody titres and provide immunity to a list of fatal viral diseases. Booster appointments also provide an excellent opportunity for our vets to give your pet a full health check to ensure they are fit, well and happy, and for you to ask our veterinary and nursing team any questions. We can also ensure your pets' worming and flea prevention is up to date as well.



Arrowfield are offering you the chance to restart your pets' vaccination course, if their immunity has lapsed for any reason, for the price of a booster vaccine during the months of April and May. You pay for a booster vaccination (Dog—£39.00 & Cat—£36.48) and

Arrowfield cover the cost of the 2nd part of the vaccination course. This is an excellent way to get your pets vaccines back on track with a full health check by one of our vets for that extra peace of mind.

Please note that the Vaccination Amnesty is only available for dogs and cats who have lapsed in their vaccination boosters and is not suitable for new puppies or kittens.

If you would like to take part in this amnesty during the months of April & May or would like any further information, please contact the practice.

Ordering Repeat Prescriptions

The Royal College of Veterinary Surgeons (RCVS) professional guide to dispensing veterinary medicines states that we can only dispense medicines to 'animals under our care'. This effectively means that we must examine a patient on a regular basis to ensure that the type of drug and the dose dispensed is the most appropriate for that particular pet.

As a result we need to have seen your pet within the last six months otherwise we cannot dispense repeat prescriptions. In certain circumstances we may need to see your pet more frequently than six months. Please do not give the Arrowfield staff a difficult time over this issue because this is the law and applies to all veterinary practices throughout the UK.

Please do not leave re-ordering medications to the last minute. All requests for a repeat prescription must be checked by a veterinary surgeon and in some circumstances the medicines have to be specially ordered. Where possible please try to give us two days notice.

Requests received before midday, Monday to Friday will usually be ready within 24 hours. This is subject to the item being available in our stocks or from our wholesaler,

Where repeat prescriptions are required in less than 24 hours a surcharge of £5.00 will be added.

You will need to pay for your medicines/diets in full on collection.

We can post your items to you, but a charge will be made to cover our costs. We will contact you with the total price and request that payment be made before the goods are dispatched.

Written prescriptions can be requested for your pet but there will be a charge made for issuing one. Your pet will still require a six monthly check

Arrowfield Veterinary Practice is proud to be an Accredited Practice through the Royal College of Veterinary Surgeon's Practice Standards Scheme. Through setting standards and carrying out regular inspections, the Scheme aims to promote

