

Dear Valued Clients and pets,

As the holiday season approaches the demand for appointments rise. Dr Burmeister, will be taking some much-needed time off over the Christmas holiday. Available appointments during this time will be limited.

Dr Burmeister will be away from Friday December 17/2021 until Monday January 8/2022.

Dr Heldman will be covering certain dates while Dr Burmeister is away on holidays.

As always we want to provide your pets with the best possible care, and continue on a proactive and successful health schedule. As such we urge that if your pet is coming due for an annual exam or vaccines in the coming season, you book an appointment soon to help ensure we are able to see you for an appointment in a timely manner.

We will have a few set emergency slots for urgent cases as always, but regular health appointments will be limited in number. We hope that with advanced notice it will be easier to navigate and schedule appropriately, we apologize for any inconvenience this may cause.

Deadlines for item(s) to arrive before Christmas

For all special medication orders : **Thursday December 16/2021 before 3pm**

→ Any orders placed after date this will likely not arrive until the new year.

Food and general items: **Monday December 22/21 before 11.30am**

→ Any orders placed after this date will likely no arrive until after Christmas

This includes all webstore orders that will be delivered for in clinic pickup

