

Deluxe Boarding Policies and Requirements

Fleas: All pets must be free of parasites (fleas, ticks, intestinal parasites) and on a monthly preventive. All pets are inspected upon entry into the facility if fleas/ticks are found they will be treated at an additional cost to you.

Age: Our guests must be a minimum of four months of age.

Health: Upon admission to Fairview Animal Hospital, all pets must be free from any condition, which could potentially jeopardize other pets. (No coughing, sneezing, vomiting, diarrhea 48 hours prior to arrival at the facility.) Guardians will certify that their pet(s) are in good health and have not been ill with a communicable condition in the last 30 days. If the pet has had a communicable condition within the last 30 days, we will require a Veterinarian Certification of Health to be admitted or re-admitted.

We cannot accommodate pets that have to be “kept calm” for any portion of the day. We cannot accept any pet that currently has stitches or is recovering from any type of surgery. Overnight boarding without deluxe boarding privileges are still available if this is the case.

Collar/ID: Pets must be wearing a flat collar and on a flat leash when dropping off. Choke collars are not permitted. For your pet’s safety, we **prefer** a quick release (NOT a breakaway!) collar but it is **not required** for deluxe boarding.

Vaccinations: All boarders must have current vaccinations. Owners must submit written proof of Rabies, DHLPPV, Bordetella (Kennel Cough) and a negative fecal test. Vaccines must be administered by a licensed veterinarian at least 5 days prior to your pet’s arrival.

Temperament: Because we want to make sure that visiting pets are safe and happy at all times we cannot accept aggressive pets, or pets with an inability to interact socially with other pets. In order to insure the happiness and well-being of our guests, all pets are required undergo a "Temperament Test" prior to being allowed to participate in deluxe boarding activities. This gives us the opportunity to ascertain the temperament and social skills of the pet, and to insure that the pet will enjoy participating in the services offered. Your pet will be placed in the group best fitted to their playfulness and size. Please allow half a day for this process. (We do not charge for the time your pet is being temperament tested.) Reservations are required for temperament testing.

If it is determined that your pet is not enjoying their social play experience, overnight boarding is still available but your pet will be kept separate from other boarding pets.

Sex: Pets over 6 months of age wishing to utilize deluxe boarding privileges must be spayed or neutered. (Unaltered pets destabilize the pack, and are at greater risk for injury by other pets, females in season show more aggression). Overnight boarding is still available for pets that have not been altered but they will be kept separate from other boarding pets.

Overnight Boarding Hours: Deluxe Boarding check-out is before 11 am and check-in is after 2 pm. There is a \$15 day boarding charge for early check-in or late check-out for additional care provided.

Reservations & Cancellations: Reservations are required for Deluxe Boarding. Reservations during regular times must be cancelled no later than two (2) days prior to scheduled arrival day. If a regular reservation is cancelled after that time, a one night stay fee will be charged. Reservations during peak times & holidays must be cancelled no later than four (4) days prior to scheduled arrival day. If a peak time/holiday reservation is cancelled after that time, you will be charged for half of your original reservation. Holidays are: New Years, Easter, Memorial Day, 4th of July, Labor Day, Thanksgiving, Christmas and Henry County School breaks.

Behavior: Bedding may be removed from the kennels of pets that become excessively destructive. Owners will accept financial responsibility for any damage their pet may cause. Please be sure to inform our staff if your dog is afraid of storms. If your pet has been prescribed medications for thunderstorm, firework or other phobias, bring that medication with you.

This is a new experience for your pet and behavior might vary from what you are used to at home. We will provide you with a report card summarizing what your pet has done while at staying with us.

Owners are solely responsible for any actions, harm or destruction caused by their pet/s while at Fairview Animal Hospital, including but not limited to any physical or property damage, medical bills, and/or legal bills.

As an owner you are solely responsible for all acts and behavior of your pet(s) while at Fairview Animal Hospital and to indemnify, defend and hold harmless Fairview Animal Hospital and its staff from injury of any kind to third parties.

Overnight bag: We provide Royal Canin Gastrointestinal Low Fat Food for your pet. If you prefer, you may bring your pet's own food, provided you bring it in pre-packaged Ziploc baggies or small airtight containers. (One for each dog.) No bags of food or large containers are allowed. You may also bring any favorite items (beds, blankets, and toys) when you drop off your pet(s) for overnight stays. Bowls are provided by Fairview Animal Hospital, no need to bring your own.

Medicine: All medication MUST be in the original container, whether prescription or OTC. Prescription medications must clearly show pet's name, medication strength and dosage.