

Fairview Animal Hospital, Inc.
Financial Policy

Thank you for choosing Fairview Animal Hospital, Inc. Our primary mission is to deliver the best and most comprehensive veterinary care available for your pet. An important part of the mission is making the cost of optimal care as easy and manageable for our clients as possible by offering several payment options. Fairview Animal Hospital, Inc. requires payment in full at the time services are performed.

Payment Options:

You can choose either cash, debit card, VISA, Mastercard, American Express or Discover. We also accept Care Credit. We do NOT accept checks.

Pre-payment for Services:

For same day services, you may be required to pre-pay for the estimated total services before they are performed. Pre-authorizations may be run on debit and credit cards or cash may be collected. For hospitalized/extended care cases, a deposit will be required before services are performed.

Billing:

For long-standing clients, we may offer in-house payment options on a case-by-case basis. We charge a 10% fee on any unpaid balance and a \$10 monthly service charge will be added to all balances not paid in full after 30 days.

Pet Insurance Claims:

For clients with Trupanion pet insurance, we will submit an estimate for necessary services and can get immediate approval from Trupanion. Once approved, you can assign benefits (90% of cost of treatment) to us and pay the remaining balance at time of service. For clients with other pet insurance, we are happy to provide you with the necessary documentation to submit a claim to your insurance carrier.

If you have any questions, please do not hesitate to ask. We are here to provide the best veterinary care available for your pet.

By signing below, you agree to the foregoing terms of payment:

Client/Owner Signature

Date

Client/Co-Owner Signature

Date