

Playtime services for our boarding friends are 10 minute one on one sessions. This is an optional service to our clients and requires a signed annual consent. Pets may have up to 2 playtimes/day. Playtimes will be scheduled on all days of the week except the 6 holidays when we are closed to the public. There is a fee which must be entered into the patient medical history: See Avimark's treatment for the current fee under "Boarding", "Playtime Session".

Play sessions are conducted individually or with dogs or cats owned by the same person. Play sessions may be conducted in the outdoor fenced-in area OR in the boarding unit or dog/cat wards. Dogs may not run free throughout the hospital. We have plenty of toys for the animals, so please discourage owners from bringing their own (they may get lost/not returned/destroyed).

The playtime schedule is entered on the whiteboard. This schedule includes: the owner's and pet's name, the frequency of sessions, the exact days they are to be done. A check means playtime is to be done and a check with a circle around it means the session has been completed. We must also indicate on the back of the pets' medical card that the play session(s) has been completed for that day, this is done by writing "playtime" followed by your circled initials.

Play Session Rules:

- No fractious/watch animals per our discretion- let owners know in a gracious way if play sessions will not work out for their pet.
- Staff member must remain with the pet the full 10 minutes – DO NOT LEAVE ANY PET UNATTENDED.
- Pets admitted after 2pm will have their first playtime the following day.
- Pets discharged before 10am will not have a playtime that day.
- Only one animal may be let out at one time.
- Just as with boarding, animals must be current on vaccinations.
- Toys must be those approved by the hospital. (non-ingestible)
- Dogs may not leave fenced-in area.
- An S hook must be on the gate that opens to the outside of the fenced area.
- No tug-of-war play with dogs.
- When a cat session is in progress, the door to the cat ward must always be closed and posted with the playtime sign.
- Toys/scratching posts must be washed between each use to eliminate contamination.

Have Fun with it and maybe we can turn some apprehensive boarders into star boarders!